

Teacher Guide to Student Social Media Guidelines



#SoMeGuidelinesNYC Spring 2014



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Used safely and responsibly, social media enhances education, communication, and learning. The New York City Department of Education (NYCDOE) convened a number of our own expert teachers and librarians, as well as students, and partnered with Common Sense Media to develop guidelines to support both staff and students in the effective use of social media.

The social media guidelines for students 13 and older address four areas:

- Digital image;
- Responsible posting;
- Considering consequences, and;
- Cyberbullying.

This document offers ideas for teaching each area (sourced from Common Sense Media and the Citizenship in a Digital Age handbook) and shows educators which Common Core and Information Fluency Continuum standards the suggested lessons align with. There are also infographics for each of the areas, which were created by NYCDOE students and teachers for use by students and teachers. All of the materials cited are available for use by teachers everywhere, without payment or special permission.

In most schools, the librarian or technology liaison plays an important role in ensuring staff and students are prepared for success in the digital age. These individuals can often support other teachers and students with the topics addressed in this guide, and may also provide professional development.

Educators can find ongoing professional development opportunities and all the resources mentioned in this document posted at schools.nyc.gov/SocialMedia and may join the associated Facebook group: https://www.facebook.com/groups/DigiLitNYCDOE/.



Create the Digital Image You Want

Students learn that to control their own digital images, they must consider how they want the world to identify them. This includes aligning their individual goals with their online images, standing behind their own words, and understanding that families can be helpful partners.

Ideas for the classroom

- Ask students why image is important: How does the way others perceive them extend to the digital world?
- Introduce news articles on young people who have unique opportunities because of their positive digital image or are being denied entrance to the college or job of their choice because of their poor digital image.
- Have students Google themselves or each other and consider how the results might look to a potential employer or friend, a college recruiter, or even a family member.
- Ask students to create and share one sentence to represent how they want to be seen online. When they look at one another's social media presences (on Facebook, Edmodo, Twitter, etc.), is the image they want to convey coming through? If so, how do they know? If not, what can they change to improve the way they are perceived online?

Lessons from Common Sense Media

Title	Students learn that	Grade Level
Trillion Dollar Footprint	 They each have a digital footprint. This information can be searched, copied, and passed on. They can take control of how they are perceived online. 	(Grades 6 - 8)
Anonymity can lead to cruelty	 Cruelty can escalate quickly online because people are often anonymous. Posts spread quickly. 	(Grades 9 - 12)
College Bound or Not	Everything posted about them online can become part of a permanent, public online presence.	(Grades 9 - 12)



Lessons from Citizenship in the Digital Age

Title	Students learn that	Grade Level
Your Digital Footprint	Information they post about themselves online can have lasting personal and academic consequences.	(Grades 6 - 8)
Respecting The Digital Privacy Of Yourself And Others	Behaving responsibly online is essential for safety, security, relationships, and producing high-quality academic work.	(Grades 6 - 8)
Digital Footprint	By keeping certain information private online, they can protect their reputations, safety, and security.	(Grades 9 - 12)

Additional Resources

- "Common Sense on Privacy and Digital Footprints." *Family Tip Sheet*. Common Sense Media, 2012. Web. 10 Mar. 2014. http://www.commonsensemedia.org/sites/default/files/9-12-familytip-privacyanddigitalfootprints.pdf.
- "Digital Footprint Quiz." Digital Footprint Quiz. New York City Department of Education, n.d. Web. 10 Mar.
 2014. https://survey.vovici.com/se.ashx?s=705E3ED00F4536E1>.

Standards Supported

Common Core RI.5.7.

• Draw on information from multiple print or digital sources, demonstrating the ability to locate an answer to a question quickly or to solve a problem efficiently.

Common Core SL.7.3.

• Delineate a speaker's argument and specific claims, evaluating the soundness of the reasoning and the relevance and sufficiency of the evidence.

Common Core SL.11.1.

 Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 11-12 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

Information Fluency Standard 1: Using Information to Build Understanding

- Investigate Phase: Recognizes the effect of different perspectives and points of view on information.
- Construct Phase: Uses common organizational patterns (chronological order, cause and effect, compare/ contrast) to organize information in order to draw conclusions.



Standards Supported (cont.)

- Construct Phase: Forms opinions and judgments backed up by supporting evidence.
- Construct Phase: Interprets information and ideas by defining, classifying, and inferring.
- Construct Phase: Presents different perspectives with evidence for each.
- Express Phase: Chooses the most appropriate format, tone, and language to communicate ideas in real world formats to different audiences.

Information Fluency Continuum 3: Ethical Behavior in Use of Information

Demonstrating Social Responsibility: Considers culturally divergent and opposing viewpoints on topics.

Post Responsibly - Be Mindful of Your Audience

Students learn to think before they post by:

- Getting permission from their teachers before tagging classmates for school-related work;
- Thinking about whether a parent or relative would be proud or concerned by the content of their posts;
- Considering whether a post will be hurtful or helpful, embarrassing or promising, or could positively or negatively affect a future opportunity.

Ideas for the classroom

- Review the Department of Education's Internet Acceptable Use and Safety Policy (IAUSP).
- Whenever you use a social media tool with your class, review proper posting etiquette.
- Start a collection of questionable as well as positive posts and have your students do the same: real-world examples are powerful.
- Select a social media tool that provides the option to view and approve all posts before being published.
- Use the social media tool yourself before using it with your students.
- Have students create a class contract defining proper posting, questionable posting, and inappropriate
 posting. Have the contract posted in the classroom, and have students sign it.
- If you're not sure of something, need advice, or support, share in the Digital Literacy and Citizenship group on Facebook at https://www.facebook.com/groups/DigiLitNYCDOE/. There you'll find educators sharing ideas and building their learning networks.



Lessons from Common Sense Media

Title	Students learn that	Grade Level
The Reality of Digital Drama	Their perceptions of digital drama and stereotypes of men and women on reality TV may affect their behavior.	(Grades 6 - 8)
Oops! I Broadcast It on the Internet	Sharing information online has risks as well as benefits.	(Grades 9- 12)
Feeling on Display	There are emotional aspects to editing, posting, and commenting on photos online.	(Grades 9 - 12)

Lessons from Citizenship in the Digital Age

Title	Students learn that	Grade Level
Respecting the digital privacy of yourself and others	Behaving responsibly online is essential for safety, security, relationships, and producing quality academic work.	(Grades 6 - 8)
Digital Footprint	Keeping certain information private online protects our reputation, our safety, and our security.	(Grades 9-12)
Appropriation Versus Transformation	There is a difference between appropriation and transformation when using someone else's work. Students will learn that when publishing online as well as in print, proper credit must be given to sources used.	(Grades 9 - 12)

Additional Resources

- "Family Tip Sheet: Common Sense on Boys, Girls, and Media Messages, Middle & High School." Digital Literacy and Citizenship in a Connected Culture. Common Sense Media, 2012. Web. 8 March 2014. http://www.commonsensemedia.org/sites/default/files/6-12-familytip-boysgirlsmediamessages.pdf.
- "Kids and Socializing Online." *Consumer Information: Privacy & Identity*. Federal Trade Commission. September 2011. Web. 8 March 2014. http://www.consumer.ftc.gov/articles/0012-kids-and-socializing-online>.
- "Kids and Socializing Online." *OnGuardOnline.gov*. The Federal Trade Commission. September 2011. Web. 8 March 2014. http://www.onguardonline.gov/articles/0012-kids-and-socializing-online.



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Standards Supported

Common Core R.I.12.1.

Cite strong and thorough textual evidence to support analysis of what the text says explicitly as well as
inferences drawn from the text, including determining where the text leaves matters uncertain.

Common Core R.I.12.5.

 Analyze and evaluate the effectiveness of the structure an author uses in his or her exposition or argument, including whether the structure makes the point clear, convincing, and engaging.

Common Core SL.7.3:

• Delineate a speaker's argument and specific claims, evaluating the soundness of the reasoning and the relevance and sufficiency of the evidence.

Common Core SL.11.1.

Initiate and participate effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grades 11-12 topics, texts, and issues, building on others' ideas and expressing their own clearly and persuasively.

Information Fluency Continuum 1: Using Inquiry to Build Understanding and Create New Knowledge

- Investigate Phase: Recognizes the effect of different perspectives and points of view on information.
- Express Phase: Chooses the most appropriate format, tone, and language to communicate ideas in real world formats to different audiences.
- Investigate Phase: Challenges ideas in text and makes notes of questions to pursue in additional sources.

Information Fluency Continuum 3: Demonstrating Social Responsibility

Demonstrating Social Responsibility: Considers culturally divergent and opposing viewpoints on topics.



Consider the Consequences of Your Online Actions

Students learn to consider the consequences of their online actions, discovering that what they do outside of school affects their lives at school, offline, and elsewhere. They also learn strategies for protecting themselves online such as not posting addresses, social security numbers, and other personal information.

Ideas for the classroom

- Have students create a chart of online activities and potential consequences (both positive and negative) to be displayed in class. Create a handout of the product that can also be displayed at home.
- With the class, create a poster with terms, definitions, and examples describing potential benefits (e.g., social action, connecting with experts) and hazards (e.g., phishing, scams, identity theft, cookies) when using the internet.
- Have a counselor, advisor, and/or college admissions officer speak to students about the importance of maintaining a positive digital profile.

Lessons from Common Sense Media

Title	Students learn that	Grade Level
Scams and Schemes	Strategies for preventing identity theft and protecting their private information online.	(Grades 6 - 8)
What's the Big Deal about Internet Privacy?	About the concept of privacy in their everyday lives and on the Internet.	(Grades 9 - 12)
Does it Matter Who Has Your Data?	To consider the ways websites and companies collect data online and use it to personalize content, as well as companies' motives in doing so.	(Grades 9 - 12)



Lessons from Citizenship in the Digital Age

Title	Students learn that	Grade Level
Respecting the Digital Privacy of Yourself and Others	Behaving responsibly online is essential for safety, relationships, and producing high quality academic work.	(Grades 6 - 8)
Phishing and Viruses	Knowing how to navigate the Web safely gives students the tools to prevent disruptions and security risks when online.	(Grades 9 - 12)
Digital Footprint	Having an online professional identity is critical for future academic and professional success.	(Grades 9 - 12)
Plagiarism	Plagiarism prevents us from learning and exploring new ideas and knowledge. Students discuss plagiarism, see examples and consequences, judge different scenarios, and learn plagiarism prevention.	(Grades 9 - 12)

Additional Resources

- "Avoid Scams." *OnGuardOnline.gov.* The Federal Trade Commission. n.d. Web. 10 March 2014. http://www.onguardonline.gov/topics/avoid-scams>.
- "Be Smart Online." *OnGuardOnline.gov*. The Federal Trade Commission. n.d. Web. 10 March 2014. http://www.onguardonline.gov/topics/be-smart-online.
- "Lesson in Action: College Bound." *Common Sense Media*. n.d. Web. 10 March 2014. http://www.commonsensemedia.org/videos/lesson-in-action-college-bound.
- "Understanding Social Media: Encouraging Responsible Digital Citizenship and Social Media Use." New York City Department of Education: Rules and Policies. NYC Department of Education, Division of Family and Community Engagement. n.d. Web. 10 March 2014.
 - http://schools.nyc.gov/NR/rdonlyres/7A8FE940-0015-403C-9487-E7B28431A4D6/0/socialmedia41513.pdf.



Standards Supported

Common Core SL.7.3.

• Delineate a speaker's argument and specific claims, evaluating the soundness of the reasoning and the relevance and sufficiency of the evidence.

Common Core SL.9.1.c.

 Propel conversations by posing and responding to questions that relate the current discussion to broader themes or larger ideas; actively incorporate others into the discussion; and clarify, verify, or challenge ideas and conclusions.

Common Core SL.9.5.

• Make strategic use of digital media (e.g. textual, graphical, audio, visual, and interactive elements) in presentations to enhance understanding of findings, reasoning, and evidence to add interest.

Common Core W.9.8.

Gather relevant information from multiple authoritative print and digital sources, using advanced searches
effectively; assess the usefulness of each source in answering the research question; integrate information
into the text selectively to maintain the flow of ideas, avoiding plagiarism and following a standard format for
citation.

Information Fluency Continuum 1: Using Inquiry to Build Understanding and Create New Knowledge

- Investigate Phase: Students recognize the effect of different perspectives and points of view on information.
- Construct Phase: Understands and builds on the ideas of others.
- Investigate Phase: Identifies and uses a variety of technology tools, including web-based interactive tools, to organize information, create a product, and enhance communication with a real world application.
- Investigate Phase: Takes notes using one or more of a variety of note-taking strategies including reflecting on the information.
- Express Phase: Cites all sources used according to standard style formats.

Information Fluency Continuum 3: Demonstrating Social Responsibility

- Demonstrating Social Responsibility: Considers culturally divergent and opposing viewpoints on topics.
- Ethical Behavior in Use of Information: Extends respect for intellectual property rights and copyright by crediting sources of ideas as well as directly quoted material.
- Ethical Behavior in Use of Information: Credits sources by using correct bibliographic format, according to the style selected by the teacher.



Take Threats of Cyberbullying Seriously

Students learn the definition of cyberbullying and what to do when they see it happening.

Ideas for the classroom

- Teachers, families, and students should be familiar with the The Discipline Code and Bill of Student Rights and Responsibilities.
- Share real stories from the media and discuss them with your students. Consider having your students help with this.
- Discuss how students can behave constructively in such situations and who they might turn to for help if they know someone being bullied or are bullied, themselves. Discuss what the consequences would be, based on the discipline code.
- Know your school's Respect for All liaison and guidance counselor. Find out how they can support you should cyberbullying situations present themselves.
- Have your principal contact your network to set up a Cyberbullying workshop through the Office of Digital Communication + Strategy.

Lessons from Common Sense Media

Title	Students learn	Grade Level
Cyberbullying: Be Upstanding	The difference between being passive and taking action in cyberbullying situations.	(Grades 6 - 8)
Cyberbullying: Crossing the line	How to distinguish good-natured teasing from cyberbullying.	(Grades 6 - 8)
Taking Perspectives on Cyberbullying	The difference between being a passive bystander and being brave upstander in cyberbullying situations.	(Grades 9 - 12)



Lessons from Citizenship in the Digital Age

Title	Students learn that	Grade Level
Cyberbullying	People use cyberbullying to gain power over others. A cyberbully gains power by forming a group united against a common target.	(Grades 6 - 8)
Cyberbully or Cybersaint	Bullying cannot happen if bystanders decide to act against it.	(Grades 6 - 8
Cyberbullying	Confronting socially irresponsible behavior is just as important as not engaging in it.	(Grades 6 - 8)
Cyberslander	Cyberslander is a form of harassment with the potential to cause long-term harm to a person's reputation, relationships, and safety.	(Grades 9 - 12)
Preventing Online Cruelty	Everyone has a role to play in preventing and confronting online cruelty.	(Grades 9 - 12)

Additional Resources

- "Cyberbullying." U.S. Department of Health & Human Services. n.d. Web. 19 Mar. 2014. http://www.stopbullying.gov/cyberbullying/index.html.
- "Cyberbullying Toolkit." Common Sense Media. n.d. Web. 13 Mar. 2014.
 http://www.commonsensemedia.org/educators/cyberbullying-toolkit
- "Cyber Bullying." i-Safe. n.d. Web. 20 Mar. 2014. http://www.isafe.org/imgs/pdf/education/CyberBullying.pdf.
- "Educator Resources." Respect for All. n.d. Web. 13 Mar. 2014.
 http://schools.nyc.gov/RulesPolicies/RespectforAll/EducatorResources/default#cyber.
- "Respect for All." *New York City Department of Education*. n.d. Web. 21 Mar. 2014. http://schools.nyc.gov/RulesPolicies/RespectforAll/default.htm.
- "The Discipline Code and Bill of Student Rights and Responsibilities, K-12." New York City Department of Education. Sept. 2013. Web. 20 Mar. 2014.
 http://schools.nyc.gov/NR/rdonlyres/188AF3E2-F12B-4754-8471-F2EFB344AE2B/0/DiscCodebooklet2013final.pdf.
- "The No Bully System Stops Bullying." *No Bully: A Radically Effective Solution to Bullying*. n.d. Web. 19 Mar. 2014. http://www.nobully.com/system.



Standards Supported

Common Core SL.6.1.

 Engage effectively in a range of collaborative discussions (one-on-one, in groups, and teacher-led) with diverse partners on grade 6 topics, texts, and issues, building on others' ideas and expressing their own clearly.

Common Core SL.6.1.d.

 Review the key ideas expressed and demonstrate understanding of the multiple perspectives through reflection and paraphrasing.

Common Core RI.7.1.

Cite several pieces of textual evidence to support analysis of what the text says explicitly as well as inferences
drawn from the text.

Common Core SL.8.1.c.

 Pose questions that connect the ideas of several speakers and respond to others' questions and comments with relevant evidence, observations, and ideas.

Common Core SL.10.1.c.

 Propel conversations by posing and responding to questions that relate the current discussion to broader themes or larger ideas; actively incorporate others into the discussion; and clarify, verify, or challenge ideas and conclusions.

Information Fluency Continuum 1: Using Information to Build Understanding

- Investigative Phase: Differentiates between important and unimportant details.
- Express Phase: Presents conclusions and supporting facts in a variety of ways.
- Investigative Phase: Recognizes statements that can be verified.

Information Fluency Continuum 3: Demonstrating Social Responsibility

- Importance of Information to a Democratic Society: Demonstrates tolerance for different opinions.
- Effective Social Action to Broaden Understanding: Helps to organize and integrate contributions of all group members into projects.
- Effective Social Action to Broaden Understanding: Seeks ideas and opinions from others, including experts in the field.